

Komatsu Forklift

Komatsu Forklift U.S.A. Inc., an affiliate of the Komatsu Ltd. family, has an encouraging reputation for building robust and reliable lift trucks. They are known globally as a corporation who has a proud heritage and who maintains a benchmark of distinction in equipment production and design.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains loyal to their vision of a better tomorrow. Komatsu's legacy started back in 1921, in Japan, when Komatsu Ltd began business as a producer of construction and mining equipment. Very quickly the company grew into an industry leader and was accountable for constructing Japan's first state-of-the-art bull dozer and farm tractor.

Komatsu has developed into a global giant over the previous few decades thanks to their expertise and strength in the field of logistics, mining, excavating and construction. Utilizing innovative models and technological superiority, they remain at the forefront of these industries.

Since 1945, Komatsu Forklift Co. Ltd has matured tremendously. Using modern design methods and superior production functionality, Komatsu has distinguished themselves through the development of reliable and robust forklifts that customers from around the world have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was created to meet the ever-increasing need for its products in the North American market. To better costs and efficiencies, a state-of-the-art facility was built in Covington, Georgia in 1990, to consolidate all U.S. Komatsu Forklift product support and manufacturing operations.

Remaining one of the principal suppliers and makers of durable and modern forklifts today, Komatsu Forklift U.S.A., Inc continues to satisfy their customers' needs worldwide. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's happy clients along with their North American consumers.

Following years of providing consumer service and maintaining rapport, Komatsu Forklift recognizes that meeting the customers' wishes is vital. All new product improvement at Komatsu starts first with the consumer. By welcoming participation and feedback, they are able to ascertain client wants and expectations then cultivate innovative creations and then build to exceed Komatsu Engineering Principles. Assuring customers that quality is premeditated from the beginning and continued throughout the production, service and product sales processes, allows Komatsu to end up with a superior product from start to finish.

Komatsu engineers are specialized experts in designing forklifts, construction equipment and heavy duty equipment. Their design skill and expertise assures that every new piece of equipment will endure in the toughest environments and have the ability to survive the roughest applications. Adherence to meticulous engineering standards enables Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and stringent internal quality standards all factor in to top-quality forklift products. Komatsu Engineering Standards transform the modern and progressive expertise used in advanced mining and construction equipment into world class equipment.

The ultra-modern plant in Covington, Georgia has all the needed requirements for full scale production. This facility is able to take raw steel and manipulate it by preparing, welding, and fabricating it. When assembled and painted the lift trucks are ready to leave the facility and enter the market. Maintaining quality control throughout the length of the manufacturing process, assures consumers that the quality is built into Komatsu's products from the very beginning.

Komatsu believes that since a product is only as worthy as the people who sell and support it, their dealers make all the difference. Komatsu Forklift is proud of their dedicated seller networks who strive to exceed expectations. Specialized in all aspects from product sales, service or operating education, or aftermarket support, their diverse association of knowledgeable and capable professionals are available. Komatsu Forklift Supplier locations across the nation have a Komatsu OEM components on-hand to provide the essential service needed to keep customers' operations running smoothly. Computerized, real-time access with next day distribution from their highly automated circulation center is an alternative option. The internet based K-Link system assists dealers with on-line components management, service and acquisition for all major forklift brands.

At Komatsu Forklift U.S.A., Inc. they acknowledge that their world-class clients rely on Komatsu forklifts in their every day operations. So Komatsu focuses their attention on their national account consumers enabling them to gain from a unique partnership that facilitates them adapt their partnership in order to increase customer productivity and profits. Komatsu countrywide account consumers have access to on-line components and operations support system and a inclusive fleet administration program, providing the ability for Komatsu to be their total solution for any lift truck issues.

The dependable and resourceful personnel at Komatsu Forklift U.S.A., Inc., are focused on providing their customers an exceptional experience whether it is through sales, training, maintenance, or aftermarket support. They want to make sure the level of customer service offered will help their customers meet or exceed their objectives and develop a flourishing business/client partnership in the process. Komatsu strives to identify with each of their customers' distinctive methods of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu encourages you to get in touch with with one of their many community Komatsu forklift dealers to learn more about the several products and services available. Customer satisfaction and support are two of the companies top priorities and it is easy to see why thousands of customers world-wide rely on the Komatsu family of products each day.